



Strategic Digital Transformation Discussion



Govinda AI (Beta)

Healthcare Operations Assistant

Transforming Healthcare Operations Through AI

Govinda AI is an AI-powered healthcare operations platform that automates outreach, appointment coordination, stakeholder engagement, and feedback management.



Reduce Administrative Workload



Improve Stakeholder Engagement



Automate Communication Workflows



Convert Conversations into Actionable Data



Centralize Healthcare Operations



AI-Powered Healthcare Outreach

Govinda AI helps healthcare organizations discover and engage with stakeholders through intelligent communication automation.

COMMUNICATION CHANNELS


Phone Calls

WhatsApp

Email


AI CAPABILITY

Automatically generates professional, context-aware outreach messages and tracks engagement activities.

-  Intelligent Message Generation 
-  Engagement Tracking 
-  Stakeholder Insights 
-  Activity Reporting 

Automated Appointment Intelligence

Govinda AI automatically identifies appointment requests from conversations and converts them into structured operational records.

1 CONVERSATION

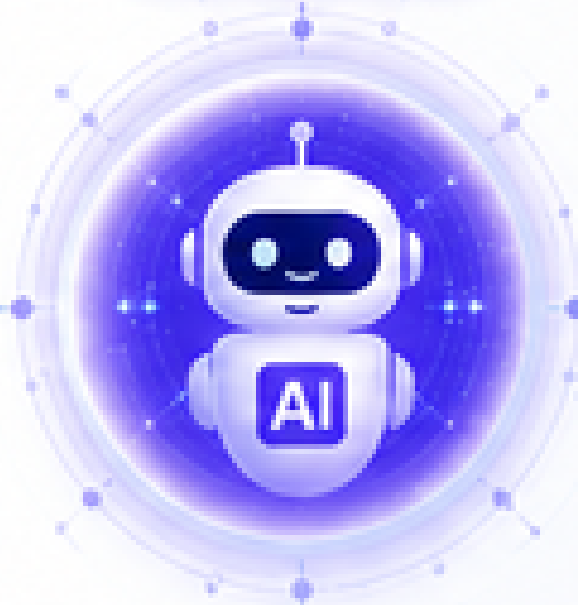


Please schedule a blood test tomorrow at 5 PM.

10:30 AM



2 AI ENGINE



AI EXTRACTS

	Patient Name	Rahul Sharma
	Service Requested	Blood Test
	Appointment Date	Tomorrow (May 27, 2025)
	Appointment Time	5:00 PM

GOVINDA AI

- Dashboard
- Conversations
- Appointments**
- Patients
- Services
- Calendar
- Reports
- Settings

3 APPOINTMENT SCHEDULED

Appointment Calendar

May 27 - June 2, 2025

	Mon May 27	Tue May 28	Wed May 29	Thu May 30	Fri May 31	Sat Jun 01	Sun Jun 02
10 AM	10:00 AM Consultation Anil Sharma	10:30 AM Checkup Neha Kapoor		11:00 AM Follow-up Ravi Singh	10:30 AM Consultation Priya Patel		
11 AM							
12 PM	12:00 PM X-Ray Suresh Kumar						
1 PM							
2 PM		2:00 PM Physiotherapy Anjali Mishra			2:00 PM Dental Checkup Vikram Joshi		
3 PM							
4 PM	4:00 PM Consultation Meera Gupta						
5 PM		5:00 PM Blood Test Rahul Sharma					
6 PM							



Appointment Created Successfully

Blood Test appointment scheduled for May 27, 2025 at 5:00 PM

**BUSINESS
IMPACT**



**Eliminate
Manual Data Entry**



**Faster
Scheduling**



**Improved
Accuracy**



**Operational
Efficiency**

Stakeholder Feedback Intelligence

Govinda AI collects and analyzes feedback from:

- Patients**
“The staff was very helpful and the service was excellent.”
- Sponsors**
“Great initiative! Happy to support future camps.”
- Camp Coordinators**
“Well organized and well managed. Good response.”
- Volunteers**
“Very smooth experience. Keep up the good work!”
- Partner Organizations**
“Impactful outreach and excellent coordination.”



One Platform. Complete Healthcare Operations Visibility.

CENTRALIZED DASHBOARD MONITORS

- Outreach Activities
- Phone Calls
- WhatsApp Communications
- Email Communications
- Appointment Records
- Feedback Records
- AI-Powered Operational Intelligence

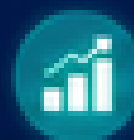


Govinda AI converts unstructured conversations into actionable operational data.

OUTCOMES



Improved Efficiency



Better Decision Making



Stronger Stakeholder Engagement



Reduced Administrative Burden



Smarter Healthcare Operations



From Communication to Actionable Intelligence — Govinda AI powers the future of healthcare operations.



Thank You!

We appreciate your time and consideration.
Looking forward to working together and delivering excellence.



Quality. Timely Delivery. Long-Term Support.